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# Simply AmaZING!

# THE BIG GIVE CHALLENGE

## THE BIG GIVE CHALLENGE ENDS DECEMBER 11TH...

1. Bring in non-perishable food items and send them via courier to the Corporate Office.
2. This time we'll tally the total number of items instead of the weight.
3. At the end of the contest, the company with the highest number of items will receive breakfast from the losing company.
4. All items will be donated to local food banks to help local families.

## DON'T LET TRI-STATE BEAT US AGAIN!

## AmaZing Principles

*AmaZING! Mindset*  
*It's All About Your Beliefs*

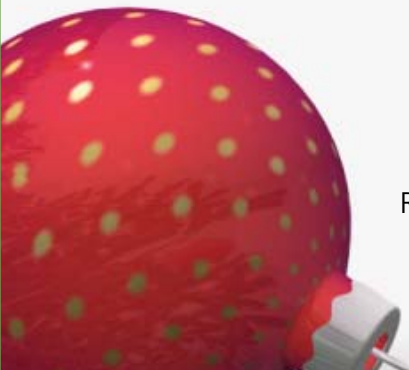
YOUR ABILITY TO AMAZE IS DEPENDENT  
 ON 3 CO-EXISTING BELIEFS:

1. You have to believe that your company has the best service.
2. You have to believe that you work for the best company, period.
3. You have to believe that you are the best at doing what you do.

### ProRehab Holiday Party

**December 11th 6:30 PM**  
**Casino Aztar**

RSVP using EVITE, even if you're not coming or still undecided please send a response so that I know you received the invitation.



# Patient Loyalty Survey Short Takes

It's a nice place to get help in your recovery.

*The therapists are very well trained & treat the patient with dignity.*

I really enjoyed my therapy appointments.

***The therapists are knowledgeable; They're enthusiastic about their work.***

*I felt a bond with my therapist. It wasn't like this was just a job. They actually care about their patients and want them to get better as soon as possible.*

*...gave us their total time and attention.*

**the team here is great, fast, and awesome in every way**

**EVERY VISIT WAS HELPFUL AND INFORMATIVE**

always willing to help, listen and work with you to solve the problem.

***I always feel welcome when I come.***

every visit made me feel more confident with my improvement

***excellent facility and staff!***

**I Looked Forward To Every Session Because I Improved Each And Every Time.**

**CARING & COMPASSIONATE**

professional and friendly

***Staff is extremely knowledgeable of therapeutic exercises and were able to diagnosis my problem quickly. They are also very caring of patients needs, lifestyles, and quality of life..***

# ZINGERS!

This past summer I was a patient of Dr. Paul Perry's and made many visits to your physical therapy department. Although my rehab proved painful and inconvenient my therapists, Angie Rupert & Jill Crick helped to make each 100 mile trip enjoyable. Their professionalism and their delightful personalities made me feel special and well cared for.

**You are fortunate to have such understanding professionals caring for your patients.**

**Sincerely,  
Nina**

**Don't be shy! When one of your coworkers does something AmaZING! for patients or each other, send me an email. We want to regularly recognize our staff for the AmaZING! things they do every day!**

## AMAZING! CHALLENGE

**I didn't receive any answers for last month's question so we'll try it again! :)**

**Chatty Cathy is here again! She is chatting away about her dog, grandchildren, and what she ate for breakfast while you are politely trying to get her out the door so you can get to your next patient. How do you do this without offending her?**

**Email [ashley@prorehab-pc.com](mailto:ashley@prorehab-pc.com) with answers and you may win a prize!**